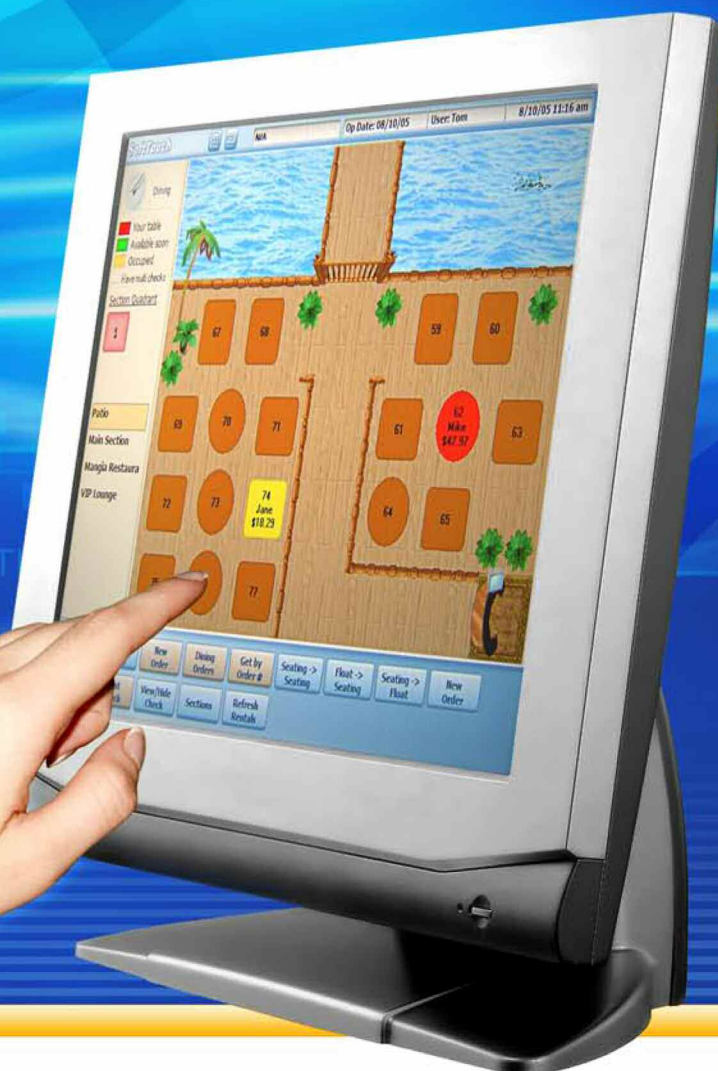


Soft Touch

HOSPITALITY MANAGEMENT SYSTEM



Dining



SoftTouch table service combines the rich look of high resolution **custom floor plans** with comprehensive functionality ranging from quick order entry and instant check printing to full fine dining coursing. Multiple custom floor plans provide coverage for the entire facility at the touch of a button.



Powerful seating functions support multiple checks for community style seating. Combined with instant seat-to-seat reassignments and floating dining customers, virtually all of your dining challenges are easily overcome.

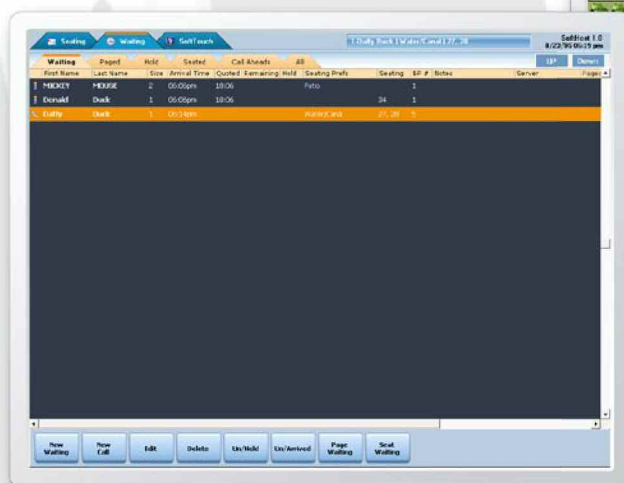


Full coursing functionality provides automatic course separation along with manual and scheduled hold and fire capabilities.

Hostess

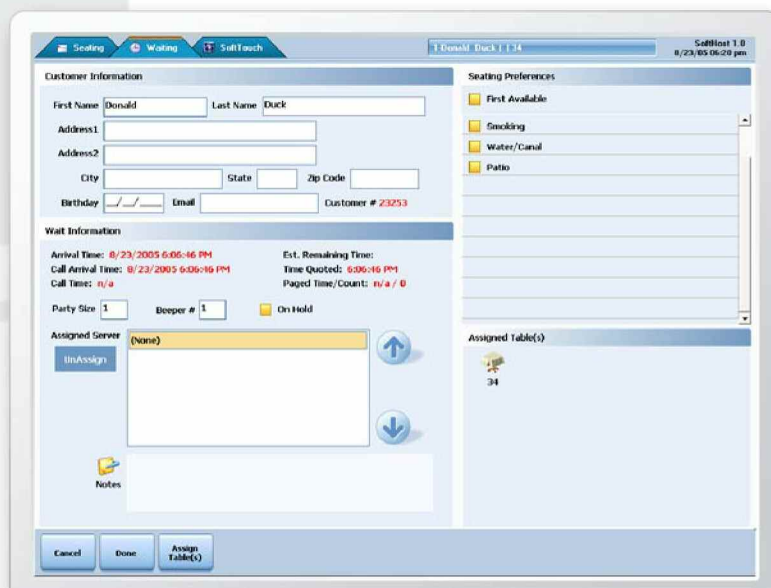


Guest seating is elegantly managed with SoftTouch Hostess. The custom floor plan provides a full view of every table along with valuable details.



Reservation functions and same day call-ahead lists display important guest information such as arrival time and seating preferences.

The fully integrated **paging system** notifies the assigned server and waiting guest when a table is available.



Bar & Club



Starting with a custom floor plan, the bar is easily managed at a glance. The convenient lock down mode, combined with the fast cash send option, allows drink orders in as little as **two screen taps**. For multiple bar hosts, the powerful one touch logon creates superb efficiency when placing orders.

Instant seat reassignment and **floating bar customers** are fully supported to simplify customer tracking.

The last round order can automatically exclude food items to make reorders quick and easy for all customers.



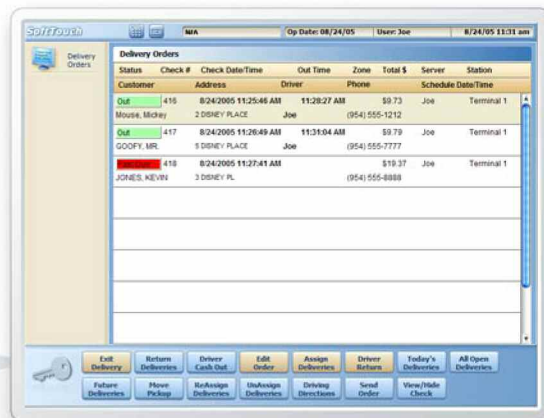
From pool tables and dart boards to personal watercraft, all of your **equipment rentals** are automatically timed and easily managed directly from the custom layout.

Quick Service

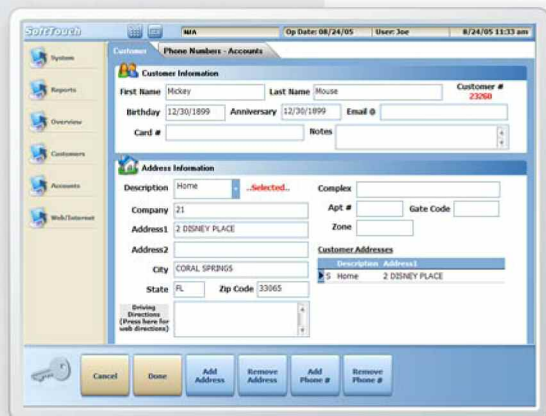


Quick service provides simple and intuitive controls for Counter, Take-Out and Delivery functions.

Configurable order timeout indicators help ensure on-time deliveries.

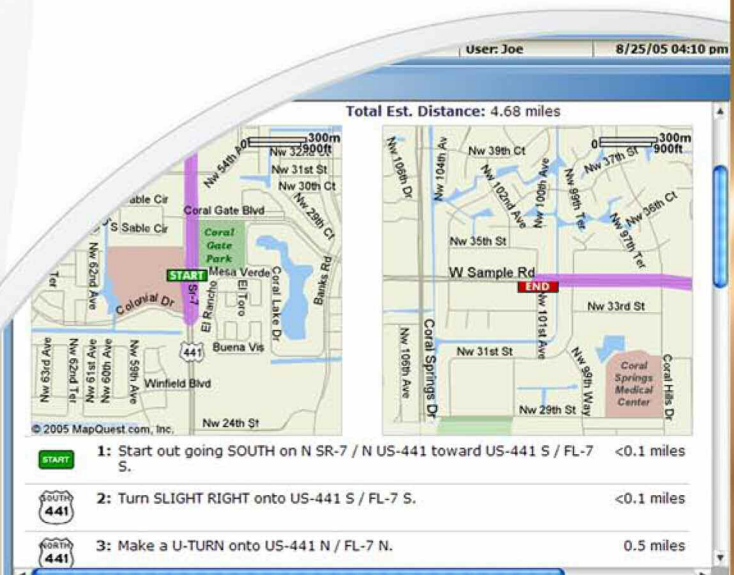


Advanced features such as customer names on orders and suspending orders before cash out make counter operability practical for real-world scenarios.



Multiple phone and address support consolidates customer information, eliminating duplicate entries.

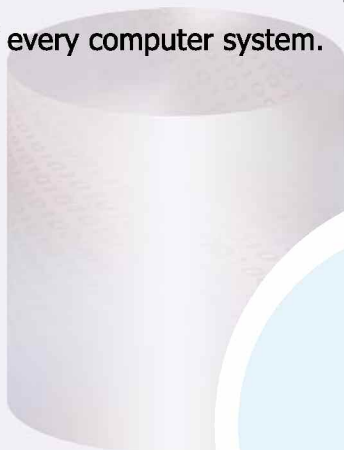
Schedule based delivery charges combined with zip code ranging and online **mapping** interface provides essential tools to an efficient delivery service.





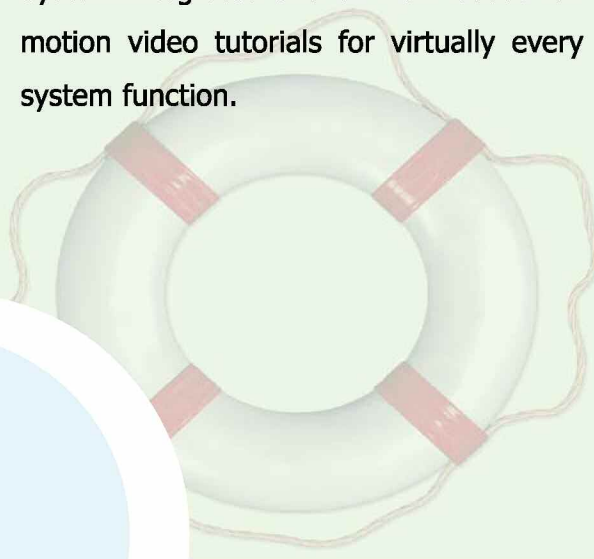
SQL Database

This ANSI compliant database solution provides exceptional speed and maximum reliability when it comes to data storage, the heart of every computer system.



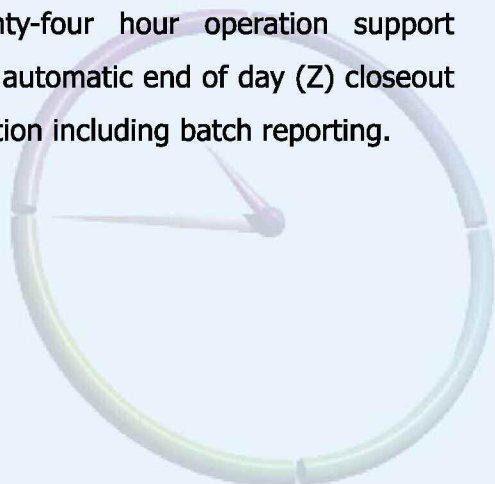
Training Videos

System integrated and CD-Rom based full motion video tutorials for virtually every system function.



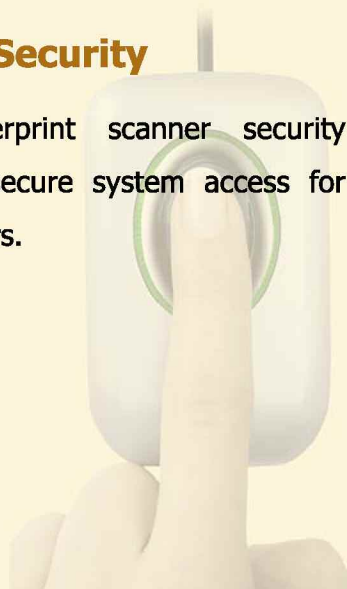
24 x 7

Twenty-four hour operation support with automatic end of day (Z) closeout function including batch reporting.



Biometric Security

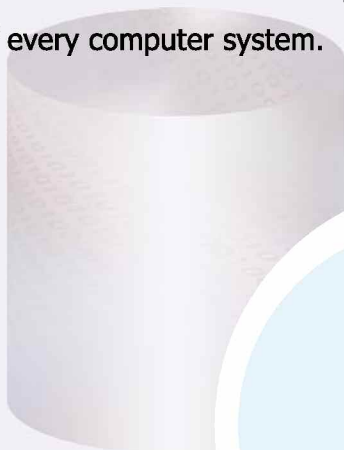
Optional fingerprint scanner security for fast and secure system access for authorized users.





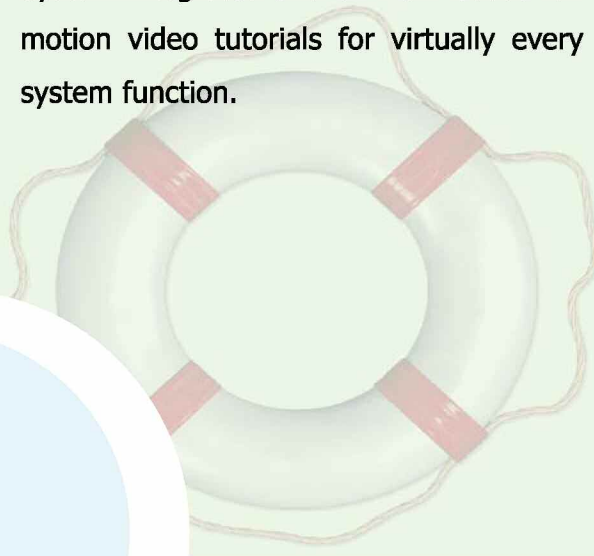
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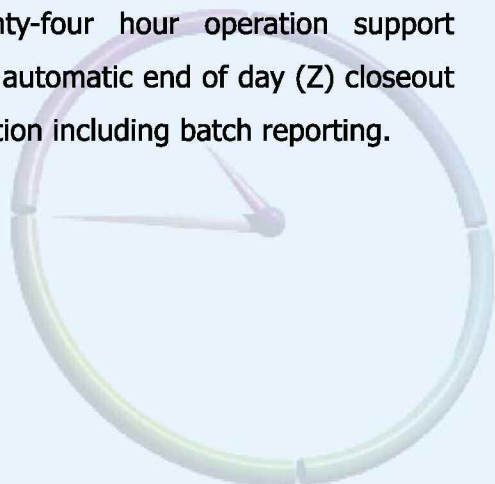
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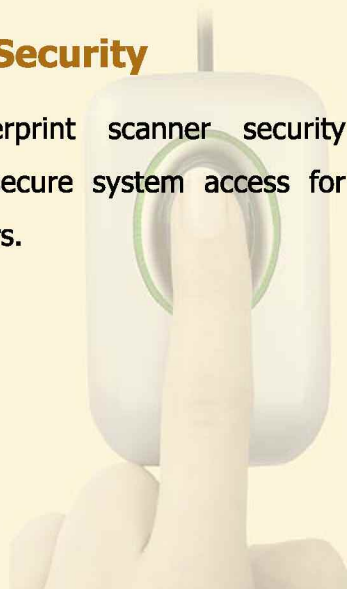
24 x 7

Twenty-four hour operation support with automatic end of day (Z) closeout function including batch reporting.



Biometric Security

Optional fingerprint scanner security for fast and secure system access for authorized users.



Dining

- Table management
- Optional BUS mode
- Scan retail items in check
- Split/Combine checks
- Split items
- Flexible discounts: by food, liquor, seat, amount or percentage
- Place orders by seats
- True coursing with "Hold & Fire"
- Print multiple checks at once
- Left or right handed screen orientation
- Cashier check pick up by bar code
- Float orders
- Multiple menus by time
- Unlimited schedules for price charges for specials
- Automatic and manual food modifiers
- Quantity re-ordering
- Auto gratuity on specified guest count
- Beverage count to guest count
- Multiple checks on table

Quick Service

- Caller ID
- Driving directions and maps
- Pole displays
- Kitchen monitor display
- Box label printer
- Multiple phone numbers and addresses
- Future orders
- Fast pizza ordering: whole, half and quarter
- Lock down counter mode
- Suspend orders
- Fast take out
- Fast pick-up cash out and edit orders

Bar

- Bar seat management
- Quick bar mode
- Liquor dispensing interface (Berg)
- Pole displays
- Rentals (pool tables, dart boards, etc.)
- Quick bartender login or locked down login
- Unlimited schedules for price charges for happy hour and entertainment
- Reorder by round (excludes food)

Product Highlights

- Time and attendance with overtime calculations
- House accounts, card accounts, gift cards
- Mercury Payment Systems multi-store gift cards and loyalty
- Credit card interface (DataCap and Mercury Payment Systems)
- Employee scheduling
- Revenue center reporting
- Optional food costing interface (Trac Rite software)
- Optional accounting system interface, payroll services and polling (Aspect software)
- Interface to handhelds and other PC type handhelds
- Biometric security
- SQL Database
- Ethernet remote printers
- TVS camera interface (CYA software)
- Stock inventory
- Auto Z close out
- 24 hour operation
- Exporting of reports
- Bar code items for retail
- Video help screens
- Customer loyalty
- Customer history
- OPOS hardware support
- Remote monitoring of station activity
- System redundancy and fault tolerance